



Summary of Doorway Activity as of 7/31/2020

Totals by Quarter							Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	May '20	Jun '20	Jul '20
All new client calls	393	849	1,128	1,386	1,810	2,024	724	688	746
Individuals Seen	649	1,233	1,161	1,013	1,170	772	248	311	369
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	784	578	573
Clinical Evaluations	451	906	873	837	702	644	197	259	259
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	296	378	514
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	881	914	950

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 7/1/2020 – 7/31/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	5	0	1	0	6
Cheshire Medical Center	49	19	5	0	73
Concord Hospital	24	9	10	0	43
DHMC	14	20	3	4	41
Greater Manchester	24	35	99	2	160
Greater Nashua	62	18	10	12	102
Littleton Regional Healthcare	22	3	0	0	25
LRGHealthcare	86	17	31	28	162
Wentworth-Douglass	55	30	11	38	134
Total	341	151	170	84	746



Summary of Doorway Activity as of 7/31/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	90
Cocaine Related	9
Marijuana Related	3
Methamphetamine Related	16
Opioid related	213
Other Social service related	27
Other Substance related	11
Total	369

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	165
Referred by First Responder	7
Referred by Medical Professional	20
Referred by NH Project First	2
Referred by Safe Station	29
Referred by social service agency or clergy	34
Referred, other	25
Walk-ins	87
Total	369
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	119
Outpatient-ASAM Level 1.0: Outpatient	71
Outpatient-ASAM Level 2.1: Intensive Outpatient	54
Outpatient-ASAM Level 2.5: Partial Hospitalization	18
Outpatient-Withdrawal Management	5
Peer Recovery Support	40
Residential-ASAM Level 3.1: Low Intensity	29
Residential-ASAM Level 3.5: High Intensity (Adult)	102
Residential-Withdrawal Management	76
Total	514
A client can receive multiple referrals.	



Summary of Doorway Activity as of 7/31/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	0	5	6	11
Cheshire Medical Center	31	35	42	108
Concord Hospital	18	11	25	54
DHMC	17	9	24	50
Greater Manchester	0	58	160	218
Greater Nashua	24	33	78	135
Littleton Regional Healthcare	11	5	14	30
LRGHealthcare	35	14	127	176
Wentworth-Douglass	29	34	105	168
Total Individuals Served*	165	204	581	950

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one